



Dear Valued Patient,

Welcome to our Hospitalist Program. This program provides you, our patients, with coordinated, seamless care during your stay at Waterbury Hospital.

Our hospitalist physicians are here to care for you around-the-clock. They work with your private doctor to deliver the right care at the right time, and they are able to respond quickly and efficiently to changes in your condition that may require a new medication, test or procedure. Our hospitalists work with your nurse to coordinate this care so that you may recover faster and go home sooner.

Since our Hospitalist Program was launched in 2003, our patients report being more satisfied with the care they receive. Please let us know about your hospitalist care experience. You may call our Patient Advocate at 203-573-7386, or you may call me directly at 203-573-7141.

Steven E. Schneider, MD
Vice President of Medical Affairs



WATERBURY HOSPITAL

64 Robbins Street
Waterbury, CT 06708
www.waterburyhospital.org

Hospitalist Administrative Office:

203-573-6263
Fax: 203-573-6030

Patient Advocate:

203-573-7386

Rachel Lovins, MD
Director of the Hospitalist Program
Department of Internal Medicine



Attentive, Personalized Patient Care



The Hospitalist Program

A better way to address ever-changing **Patient Needs**

What is a Hospitalist?

Hospitalists are licensed medical doctors, trained in internal medicine, who devote their practice to the unique needs of hospitalized patients. Hospitalists oversee your care from the time you are admitted to the hospital until you are discharged. Being in the hospital can be a very stressful and emotional experience, and it's comforting to know that hospitalist doctors are available to you at all times.

What are the benefits to me as a patient?

The main benefit of being cared for by a hospitalist physician is having a doctor who is available to you around-the-clock to make adjustments to your treatment. Some of the duties performed by hospitalists include making necessary medication changes, scheduling and preparing you for tests, optimizing your medical conditions before surgery and providing pain control. Hospitalists are always available to discuss your condition with you and your family, and to answer any questions that you may have about medications, test results and your overall recovery.



How does a hospitalist work with my regular doctor?

Your primary doctor may decide our hospitalist physicians are best suited to care for you and your health condition. However, the use of our Hospitalist Program is optional to our community physicians. Your hospitalist and primary care doctor support each other by communicating at the time of your admission and by sharing information and records that help with your treatment. During your stay, your hospitalist provides your doctor with updates on your condition. Once you leave the hospital, you return to the care of your primary doctor.

MISSION STATEMENT

To provide high quality, compassionate and patient-centered care in the most effective and efficient way possible.

CORE VALUES

- Honesty
- Integrity
- Excellent Patient Care
- Collegiality

