

# A Guide for Patients using laptops at Waterbury Hospital

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- Patients using laptops do so at their own risk.
- Laptop use is prohibited during any kind of oxygen therapy.
- Laptops must be operated on hard surfaces such as an over-bed table. Pillows cannot be used to support laptops.
- In-bed use of laptops should be battery-powered only. No cord connections are permitted.
- Laptops should be shut off when not in use.
- Visitors or patients who are out of their beds should notify staff of any cord connections on laptops being used.
- Waterbury Hospital reserves the right to prohibit use of laptops on an individual basis.
- Waterbury Hospital assumes no liability related to loss, theft or reliability of laptops.



**WATERBURY  
HOSPITAL**

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Getting connected to the

# Wireless Network



**Waterbury Hospital  
Wireless Network**



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# Wireless access info...

Waterbury Hospital is now offering wireless Internet access for public and patient use within the hospital. This access is available in various locations throughout the hospital, including patient floors, the main lobby and the One-Day Surgery waiting room. Please ask a supervisor or department manager in the section of the hospital where you are located to find out if wireless access is available there. Any laptop computer with a current operating system such as Windows XP or Vista, as well as wireless capacity, should be able to access this free service. At this time, Macintosh is not supported.

Due to the confidential nature of conducting business at a health care facility, there will necessarily be certain limitations applied to users trying to access the Internet while inside Waterbury Hospital. For example, in order to avoid exposure to certain computer viruses, the hospital uses a content filtering firewall that restricts access to certain websites. Additionally, users will be unable to print while using wireless services.

## How to access a wireless connection for Windows XP

1. Click **Start**.
2. Click **Settings**.
3. Click **Control Panel**.
4. Double-click **Network Connections**.
5. Under **LAN or High-Speed Internet**, double click the **Wireless Network Connection** icon. This opens the **Wireless Network Connection** dialog box.
6. The icon called **Public** should appear.
7. Highlight **Public** and click on **Connect**.

If a message window displays a warning about connecting to an unsecured network, click on **Connect Anyway**.

The **Choose a Wireless Network** window will show **Acquiring Address** for a few seconds and then show when it has connected.

Close all open windows. You may now use your Internet browser.

The Waterbury Hospital Guest Internet page will appear. You must click on **Accept** to gain Internet access.

If you're having difficulty, make sure **Dynamic Host Configuration Protocol (DHCP)** is being used since you are being supplied with the IP address (see below). Please note: you may need to reconnect to your previous wireless network when you leave the hospital.

### ENSURING DYNAMIC HOST CONFIGURATION PROTOCOL (DHCP)

1. Click **Start**.
2. Click **Settings**.
3. Click **Control Panel**.
4. Double-click **Network Connections**.
5. Under **LAN or High-Speed Internet**, right click the **Wireless Network Connection** icon.
6. Select **Properties**. This opens the **Wireless Network Connection Properties** screen.
7. Locate **Internet Protocol (TCP/IP)** in the **This connection uses the following items** window.
8. Highlight this and click **Properties**. Ensure the **Obtain an IP Address Automatically** button is chosen and the **Obtain DNS Server Address Automatically** button is chosen. These items need to be checked in order for this service to work.

## How to access a wireless connection for Windows Vista

1. Click **Start Menu**.
2. Click **Settings**.
3. Click **Control Panel**.
4. Click **Networking and Sharing Center**.
5. Select **Connect to a Network**.
6. Choose **Show All** and click the **Refresh** button.
7. The icon called **Public** should appear.
8. Highlight the icon and select **Connect**.
9. A window may display with a message stating **Public is an unsecure network**
10. Click **Connect Anyway**

The Waterbury Hospital Guest Internet page will appear. You must click on **Accept** to gain Internet access.

If you're having difficulty, make sure DHCP is being used since you are being supplied the IP address (see below). Please note: you may need to reconnect to your previous wireless network when you leave the hospital.

### ENSURING DYNAMIC HOST CONFIGURATION PROTOCOL (DHCP)

1. Click **Start**.
2. Click **Control Panel**.
3. Click **Network and Sharing Center**.
4. Click **View Status** to the right of the Local Area Connection.
5. Click the **Details** button. If DHCP enabled is set to **No** then click **Close**.
6. Click **Properties** in the **Local Area Status** box.
7. Highlight **Internet Protocol Version 4** then click the **Properties** button.
8. Choose **Obtain an IP Address Automatically** and **Obtain DNS Server Address Automatically** buttons.
9. Click **OK**.
10. Click **OK** to also close the **Local Area Connection Properties** then close the **Network and Sharing Center** window.

**NOTE:** If connection is still an issue, please ensure Internet Security software such as Symantec, McAfee, BlackIce etc. are not blocking your access.

Help is available from the Information Services  
Help Desk from 8:00 am to 4:00 pm Monday  
through Friday (excluding holidays).  
Call 203-575-2222 for assistance.