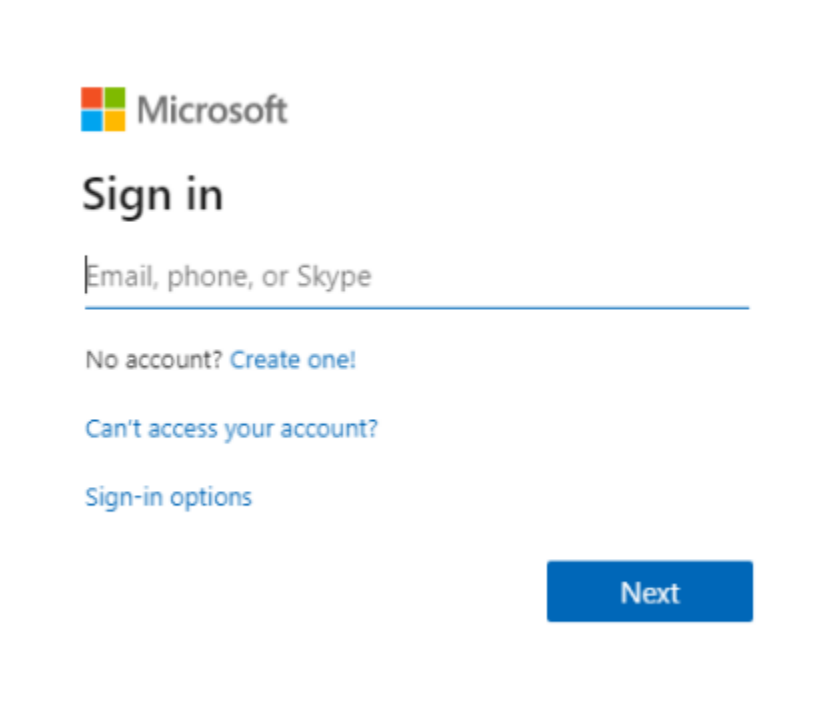**It has been brought to our attention that there is a vulnerability with our external Citrix access. We will shut down the external remote access to Citrix immediately.**

Attached are instructions on accessing the remote Citrix portal, which will be enabled immediately.

1. Open a web browser – Google Chrome OR Internet Explorer

2. Browse to https://ras.wtbyhosp.org/

3. Logon to the Microsoft "Sign in" page with your Crozer long user account: Note: You do not need an email to logon to our portal. Your Network AD account is your "long username" that you will enter on this "Sign in" page

      a. username@wtbyhosp.org (not your email address)

      b. Enter Waterbury network password

4. Proceed with verifying your logon with the Multi-factor authentication prompts.